COMMONWEALTH OF KENTUCKY PUBLIC PROTECTION CABINET DEPARTMENT OF FINANCIAL INSTITUTIONS AGENCY CASE NO. 2011-AH-0061

DEPARTMENT OF FINANCIAL INSTITUTIONS

COMPLAINANT

v.

AGREED ORDER

RICHARD L. CARTER and BEVERLY J. CARTER, D/B/A CARTER'S CHECK CASHING

RESPONDENT

* * * * * * * * *

- 1. DFI is responsible for regulation and licensing of check cashing and other deferred deposition transaction licensees in accordance with the provisions set forth in KRS Chapter 286.9 (the "Act").
- 2. The Respondent, Richard L. Carter and Beverly J. Carter d/b/a Carter's Check Cashing ("Respondent"), is currently licensed by DFI to do business as a check casher in Kentucky pursuant to the Act, and maintains a principal office and last known address located at 503 East Main Street, Grayson, Kentucky 41143. Respondent also operates a licensed branch office located at 2936 Highway 2565, Louisa, Kentucky 41230, the license number for which branch is 134-2.
- 3. On November 30, 2010, DFI conducted an examination of Respondent's Louisa branch, referenced herein, pursuant to the Act.
- 4. During the course of its examination, DFI discovered that in or about May 2010, while in the course of entering into a deferred deposit transactions, Respondent failed to promptly and accurately enter the customer's personal data into the central database, which denied other licensees the ability to verify the customer's ineligibility to enter into subsequent transactions. These acts were in violation of KRS 286.9-

100(19)(a), which requires a licensee to verify a customer's eligibility to enter into a deferred presentment service transaction by promptly and accurately accessing the database; KRS 286.9-140(1), which requires a licensee to accurately and promptly submit such data before entering into each deferred deposit transaction; and 808 KAR 9:010(1)(a), which states that "[a] licensee shall institute procedures and maintain an accounting system that is designed to...[p]revent the licensee from entering into multiple transactions with a customer in violation of KRS 368.100(1)."

- 5. DFI possesses a range of administrative authority in addressing violations of the Act, including license revocation or denial, and/or the imposition of fines in an amount up to \$5,000 per violation. *See* KRS 286.9-110; 286.9-991.
- 6. In this case, DFI has assessed a fine against Respondent's Louisa branch in the amount of one thousand dollars (\$1,000.00) for the violation set forth above herein.
- 7. In the interest of economically and efficiently resolving the violation described herein, DFI and Respondent agree as follows:
 - a. Respondent agrees to a fine assessment in the total amount of one thousand dollars (\$1,000.00) for the violation described herein;
 - b. Respondent agrees to and shall pay the total sum assessed herein in a single installment payment of one thousand dollars (\$1,000.00), which shall be due on the date Respondent signs the Agreed Order and returns it to DFI, which shall occur by no later than April 9, 2011. Said payment shall be in the form of a certified check or money order made payable to "Kentucky State Treasurer" and mailed to the Department of Financial Institutions, Attn: Michael T.

- Davis, 1025 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601; and
- c. Respondent shall devote the time and resources necessary to ensure continual and full compliance with all statutory requirements set forth in the Act and the regulations enacted thereunder.
- 8. Respondent waives its right to demand a hearing at which it would be entitled to legal representation, to confront and cross-examine witnesses, and to present evidence on its own behalf, or to otherwise appeal or set aside this Order.
- 9. Respondent consents to and acknowledges the jurisdiction of DFI over this matter and that this Agreed Order is a matter of public record and may be disseminated as such.
- 10. In consideration of execution of this Agreed Order, Respondent for itself, and for its successors and assigns, hereby releases and forever discharges the Commonwealth of Kentucky, DFI, Office of Legal Services, and each of their members, agents, and employees in their individual capacities, from any and all manner of actions, causes of action, suits, debts, judgments, executions, claims and demands whatsoever, known and unknown, in law or equity, that Respondent ever had, now has, may have or claim to have against any or all of the persons or entities named in this paragraph arising out of or by reason of this investigation, this disciplinary action, this settlement or its administration.
- 11. By signing below, the parties acknowledge they have read the foregoing Agreed Order, know and fully understand its contents, and that they are authorized to enter into and execute this Agreed Order and legally bind their respective parties.
 - 12. This Agreed Order shall constitute the Final Order in this matter.

| IT IS SO ORDERED on this the day of, 2011. |
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| CHARLES A. VICE COMMISSIONER Consented to: |
| This day of May, 2011. This 29 day of Apr., 2011. Nicole Biddle, Director Division of Non-Depository Institutions Department of Financial Institutions This 29 day of Apr., 2011. Richard L. Carter, Owner and authorized representative of Respondent, Carter's Check Cashing |
| ACKNOWLEDGEMENT |
| STATE OF KY COUNTY OF State-at-large COUNTY OF State-at-large |
| On this the 29 th day of Apr, , 2011, before me , the undersigned, Richard L. Carter, Owner and authorized representative of Carter's Check Cashing, did personally appear and entered into and executed the foregoing instrument for the purposes therein contained. |
| In witness whereof I hereunto set my hand. |
| My Commission Expires: 10-22-2012 |
| Notary Public & Salzers |

Certificate of Service

I hereby certify that a copy of the foregoing Agreed Order was sent by certified mail, return receipt requested, on this the day of day of 2011 to:

Richard L. Carter and Beverly J. Carter d/b/a Carter's Check Cashing 523 East Main Street Grayson, Kentucky 41143

Respectfully submitted.

Michael T. Davis

Department of Financial Institutions 1025 Capital Center Drive, Suite 200 Frankfort, Kentucky 40601

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Counsel for Complainant